

**OVERVIEW AND SCRUTINY MANAGEMENT BOARD – 12 DECEMBER 2012
RECOMMENDATIONS**

Date/min number	Resolution / Recommendation	Response
Support Services OSP - DRAFT		
Min. 40 19.11.12	<p>Governance of the Capital Programme</p> <p><u>Agreed</u> to request that Councillor Lowry provide further evidence on how Member involvement could be built into the process.</p>	
Min . 43 19.11.12	<p>School Academy Transfer</p> <p><u>Agreed</u> to request information on which services are being offered to schools from outside City. Reassurance that a proactive approach is being taken to ensure that business is not lost;</p>	
Min. 44 19.11.12	<p>Revenues and benefits Monthly Position Statement</p> <p><u>Agreed</u> to request a report on wait times and customers satisfaction levels in relation to revenues and benefits customers at the Civic Centre.</p>	